

Survey Results (Included Responses)



KYVL Online Resources
Customer Satisfaction
Survey - Special Libraries

Report created on: Monday, May 16, 2005 11:09:00 AM

The results of your survey are displayed below. If your survey includes text responses, click the "View" button to read individual results. To exclude a particular response, click the Included Responses button. You can then view the set of individual responses that are currently included and select those you wish to exclude. Results below contain only Included responses

EXCLUDE BLANK RESPONSES

Launch Date	02/08/2005 - 4:11 PM
Modified Date	
Close Date	04/18/2005 - 4:19 PM
Email Invites	0
Visits	48
Partials	0
Completes	23

Go to Individual Complete Responses:

☐ Show respondent's emails.

INCLUDED RESPONSES

EXCLUDED RESPONSES

Included Respondents: 23
Excluded Respondents: 0

- [Cross Tabulate](#)
Cross reference multiple questions
- [Download Results](#)
Receive results in spreadsheet format

Responses: ☒ Completes only ☐ Partials only ☐ Completes & Partials

Help us provide you with the online information resources that you need. Please complete the following survey and submit it to us.

1. I am a:

	Number of Responses	Response Ratio
Library Customer	4	17%
Librarian	18	78%
Library Staff Member	1	4%
Total	23	100%

There are two ways you can search these resources after you click on the Find Books, Articles, and More. One is by a group of databases (online resources) by subject area. The other is to directly connect to the resource provider. Please respond where appropriate.

Please rate the following Online Resources found on KYVL. The resource is listed followed **2.** by the (vendor/provider).

	The top percentage indicates total respondent ratio; the bottom number represents actual number of respondents selecting the option					N/A
	1 Poor	2 Fair	3 OK	4 Good	5 Excellent	
1. Academic Search Premier (EBSCO)	0%	5%	0%	29%	67%	0%
	0	1	0	6	14	0
2. AGRICOLA (EBSCO)	0%	5%	15%	20%	15%	45%
	0	1	3	4	3	9
3. Alt-Press Watch (ProQuest)	0%	10%	15%	15%	15%	45%
	0	2	3	3	3	9
4. ArticleFirst (OCLC)	0%	10%	0%	35%	40%	15%
	0	2	0	7	8	3
5. Biography Reference Bank (Wilson)	6%	11%	0%	17%	17%	50%
	1	2	0	3	3	9
6. Business Source Premier (EBSCO)	0%	5%	24%	24%	38%	10%
	0	1	5	5	8	2
7. Career and Technical Education (ProQuest)	0%	10%	5%	15%	20%	50%
	0	2	1	3	4	10
8. CINAHL (EBSCO)	0%	10%	5%	30%	45%	10%
	0	2	1	6	9	2
9. Clase and Periodica (OCLC)	0%	5%	0%	15%	15%	65%
	0	1	0	3	3	13
10. Clinical Pharmacology (EBSCO)	0%	10%	10%	19%	24%	38%
	0	2	2	4	5	8
11. Computing (ProQuest)	0%	5%	5%	10%	15%	65%
	0	1	1	2	3	13
12. ContentsFirst (OCLC)	0%	10%	0%	20%	15%	55%
	0	2	0	4	3	11
13. EBSCO Animals (EBSCO)	0%	11%	0%	0%	21%	68%
	0	2	0	0	4	13
14. Electronic Collections Online (OCLC)	0%	5%	5%	21%	32%	37%
	0	1	1	4	6	7
15. Electronic Theses and Dissertation (UK)	0%	5%	0%	11%	21%	63%
	0	1	0	2	4	12
16. Encyclopedia Americana (Grolier)	0%	6%	6%	11%	33%	44%
	0	1	1	2	6	8
17. ERIC (OCLC)	0%	5%	15%	20%	20%	40%
	0	1	3	4	4	8
18. ERIC (EBSCO)	0%	5%	19%	24%	43%	10%
	0	1	4	5	9	2
19. Funk & Wagnall's New World Encyclopedia (EBSCO)	0%	5%	11%	5%	16%	63%
	0	1	2	1	3	12
20. GPO Monthly Catalog (OCLC)	0%	5%	5%	11%	21%	58%
	0	1	1	2	4	11
21. Grolier Multimedia Encyclopedia	0%	5%	5%	15%	15%	60%

(Grolier)	0	1	1	3	3	12
22. Health Source: Consumer Edition (EBSCO)	0%	5%	0%	24%	48%	24%
	0	1	0	5	10	5
23. Health Source: Nursing/Academic Edition (EBSCO)	0%	5%	5%	23%	45%	23%
	0	1	1	5	10	5
24. International Index to Music Periodicals (ProQuest)	0%	5%	5%	5%	15%	70%
	0	1	1	1	3	14
	0%	5%	11%	11%	32%	42%
25. Kentuckiana Digital Library (KYVL)	0	1	2	2	6	8
26. Ky. Adult Education Resources (KYVAE/KYVL)	0%	5%	0%	0%	15%	80%
	0	1	0	0	3	16
27. LINC—National Institute for Literacy (LINC)	0%	5%	0%	0%	15%	80%
	0	1	0	0	3	16
	0%	5%	0%	5%	25%	65%
28. MAS Ultra: School Edition (EBSCO)	0	1	0	1	5	13
	0%	5%	10%	10%	30%	45%
29. MasterFILE Premier (EBSCO)	0	1	2	2	6	9
	5%	9%	5%	23%	45%	14%
30. MEDLINE (EBSCO)	1	2	1	5	10	3
	5%	10%	14%	10%	29%	33%
31. MEDLINE (OCLC)	1	2	3	2	6	7
	0%	10%	0%	5%	15%	70%
32. Middle Search Plus Online (EBSCO)	0	2	0	1	3	14
	0%	5%	5%	10%	10%	70%
33. New Book of Knowledge (Grolier)	0	1	1	2	2	14
	0%	5%	18%	32%	27%	18%
34. Newspaper Source (EBSCO)	0	1	4	7	6	4
	0%	5%	5%	5%	24%	62%
35. NoveList (EBSCO)	0	1	1	1	5	13
	0%	5%	0%	20%	15%	60%
36. PaperFirst (OCLC)	0	1	0	4	3	12
	0%	5%	9%	36%	27%	23%
37. Pre-CINAHL (EBSCO)	0	1	2	8	6	5
	0%	5%	0%	16%	16%	63%
38. Primary Search Online (EBSCO)	0	1	0	3	3	12
	0%	5%	5%	15%	15%	60%
39. ProceedingsFirst (OCLC)	0	1	1	3	3	12
	0%	5%	5%	15%	25%	50%
40. Professional Development Collection (EBSCO)	0	1	1	3	5	10
	0%	5%	0%	25%	50%	20%
41. Psychology & Behavioral Sciences Collection (EBSCO)	0	1	0	5	10	4
	0%	9%	5%	27%	45%	14%
42. PsycINFO (EBSCO)	0	2	1	6	10	3
	0%	5%	5%	10%	20%	60%
43. Regional Business News (EBSCO)	0	1	1	2	4	12
	0%	5%	5%	29%	29%	33%
44. Religion & Philosophy Collection (EBSCO)	0	1	1	6	6	7
	0%	5%	5%	10%	38%	43%
45. Sociological Collection (EBSCO)	0	1	1	2	8	9
	0%	5%	0%	5%	21%	68%

46. TOPICsearch (EBSCO)	0	1	0	1	4	13
47. Union List of Periodicals Database (OCLC)	0%	5%	5%	21%	32%	37%
	0	1	1	4	6	7
48. World Almanac (OCLC)	0%	6%	6%	0%	38%	50%
	0	1	1	0	6	8
49. WorldCat Database (OCLC)	0%	0%	6%	6%	56%	33%
	0	0	1	1	10	6

3. Overall, how would rate this group of KYVL online resources?

The top percentage indicates total respondent ratio; the bottom number represents actual number of respondents selecting the option

	1 Poor	2 Fair	3 OK	4 Good	5 Excellent
1.	0%	4%	4%	48%	43%
	0	1	1	11	10

4. Which of the following subject areas would you like to be better covered in the KYVL online resources?

	Number of Responses	Response Ratio
Biology	1	5%
Business	4	20%
Chemistry	1	5%
Computer Science	1	5%
Current Events	3	15%
Education	3	15%
Engineering	2	10%
History	4	20%
Library Science	5	25%
Literature	1	5%
Mathematics	3	15%
Medicine	9	45%
Physical Science	0	0%
Psychology	6	30%
Sociology	2	10%
Technology	2	10%

5. What subject areas other than those listed above would you like to see as a part of the KYVL online resources?

[VIEW](#) 10 Responses

If there are specific databases which you would like to see added to the KYVL online

6. resources, please list them.

[VIEW](#) 7 Responses

If you would be willing to participate in a focus group via email, please provide your name
7. and email address.

[VIEW](#) 4 Responses

Thank you for your help!

Copyright ©1999-2005 [MarketTools, Inc.](#) All Rights Reserved.

No portion of this site may be copied without the express written consent of MarketTools, Inc. [Trademark Notice](#)

Survey Results (Included Responses)

REPORT OVERVIEW



Questions that required written responses are displayed by individual query. The "Report Overview" button or "Back" button will return you to your survey results.

Each individual respondent is referenced under the # column.

What subject areas other than those listed above would you like to see as a part of the KYVL 5.online resources?

#	Response
1	transportation
2	Our main focus is Medicine. I think the topic is covered well, but we are always looking for full text articles/resources. We have very few online subscriptions, so KYVL helps us tremendously!
3	I would like to have Booksinprint back
4	I may already be able to locate info on alternative medicine under category of medicine, but it might be nice to have a separate topic - alternative medicine.
5	More on-line articles, especially from Elsevier journals.
6	consumer health
7	Culinary/Cuisine Theology Entertainment
8	More images. Current collection is excellent but, in this case, more is better.
9	Comprehensive newspaper coverage
10	psychology

Survey Results (Included Responses)

REPORT OVERVIEW



Questions that required written responses are displayed by individual query. The "Report Overview" button or "Back" button will return you to your survey results.

Each individual respondent is referenced under the # column.

If there are specific databases which you would like to see added to the KYVL online resources, please list them.

6.

#	Response
1	MD Consult is a suggestion, but they are SOOOOOOOO expensive. However, it offers full text books & journals.
2	Booksinprint
3	EBSCO A to Z
4	UpToDate
5	JSTOR
6	psychology
7	(1) Ebsco's AtoZ product or Serials Solutions to give users easier access to all the full-text journals in the databases currently offered. (2) A selection of the Gale E-Books. We think all the consumer health E-books would be good choices (3) More newspaper databases --- always interested in business databases.